

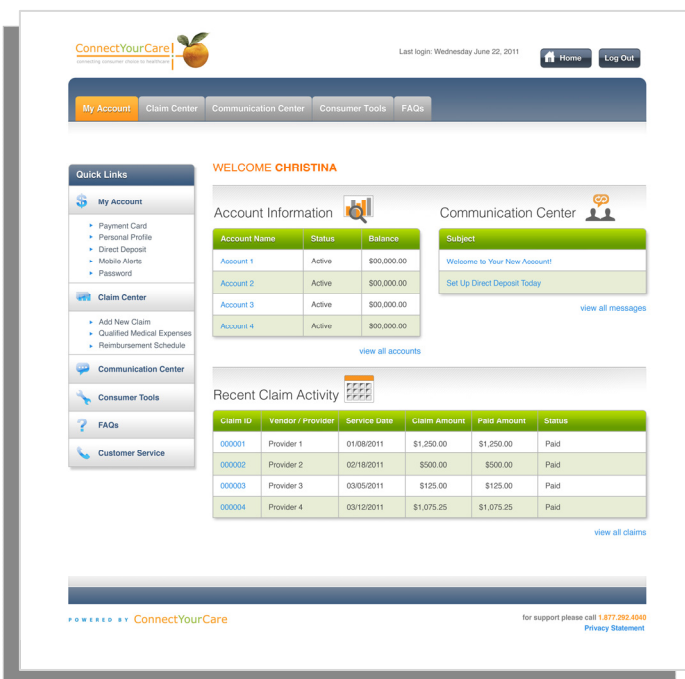
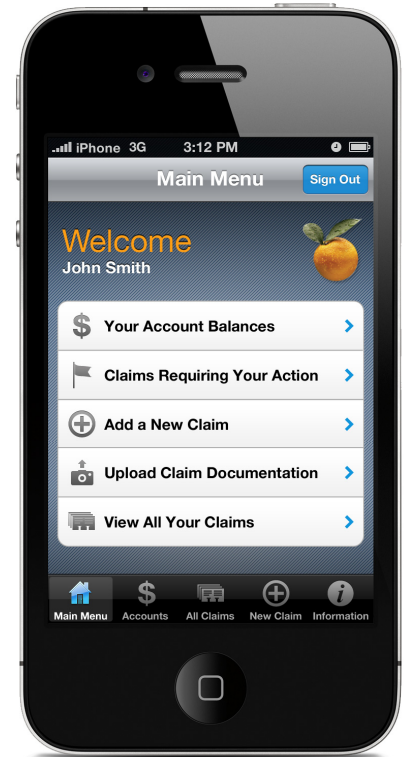
New Technology for Your Health Accounts

Mobile Application Available Mid September 2011

ConnectYourCare designed a secure, interactive mobile application for iPhone and Android devices. Use it to view account information, call customer service, or take a photo of your receipt with your mobile device and upload it directly to the system.

Simply download the free application from the iPhone App Store or the Android Market, and you will have the following features at your fingertips:

- View account balance, account alerts and transaction history
- View all claims, your claims that require action, and claims details
- Use Online Bill Pay and Click-to-Pay (as applicable to your account)
- Submit a new claim
- View FAQs
- Receive Account Alert push notifications
- Click to call Customer Service
- **Upload Claim Documentation** - a quick and easy way to submit documentation!
 - Take photo with your phone's camera or choose existing image
 - Image is submitted in seconds
 - No need for faxing or mailing
 - Image is saved with claim as a record of submission



Portal Redesign Available Late August 2011

You asked and we listened! We are proud to present a redesigned portal that will make it easier than ever to access your account information online.

Enhancements include:

- New look and feel
- Larger, easier to read fonts
- Enhanced graphics
- Easier process for uploading claim documentation

And, there are even more changes coming your way as we continue to update our portal based on your suggestions. Additional changes planned for the future include: quicker process to submit new claims, more detailed account information, enhanced Claim Center, and much more.

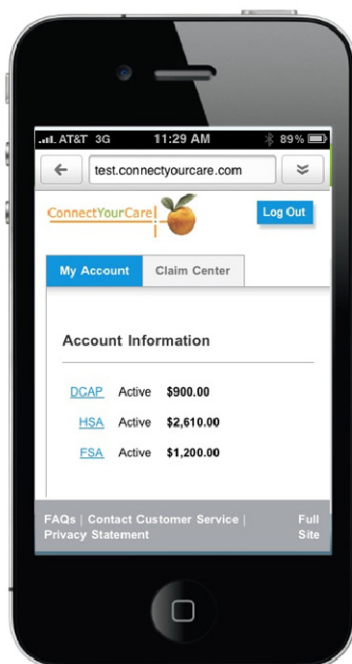
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Mobile Texting Available July 2011

Our **Mobile Alerts** feature lets you access account information at any time using text messaging! Once signed up, you may send a text request for your account balance, last five claims or last five contributions.

And, most importantly, you may opt into an alert service that lets you know immediately after you use your healthcare payment card when the purchase requires additional documentation. *This way, you always know when to save your itemized receipts.* Here's how it works:

- **You must be registered to use the service.** Register by clicking on the **Mobile Alerts** link in your online account. An activation code will be sent to your phone, so make sure your phone is nearby. Follow the online instructions to enter you're the activation code and complete your registration.
- Add 410-941-0898 to your contact list so you can easily get account information on the go.
- Receive text messages immediately after any card swipe that requires receipts.
- Send text requests:
 - BAL for account balances
 - CONT for last five contributions
 - CLAIM for last five claims
 - HELP for text command instructions
 - STOP to opt out of mobile alerts
- Update your mobile alert settings at any time online.



Mobile Browser Available June 2011

We offer a streamlined version of the participant portal that allows you to access your most important account information on your smart phone.

Simply log into your account at www.connectyourcare.com on any smart phone. The website's intelligent sensors will detect that you are using a smart phone and will present a version of the site specifically optimized for smart phones.

Once logged in, you may view:

- Account balances
- Claim details
- Transaction history
- FAQs
- Claim summaries

You may switch to the full site at any time by clicking on the link at the bottom of the screen.